



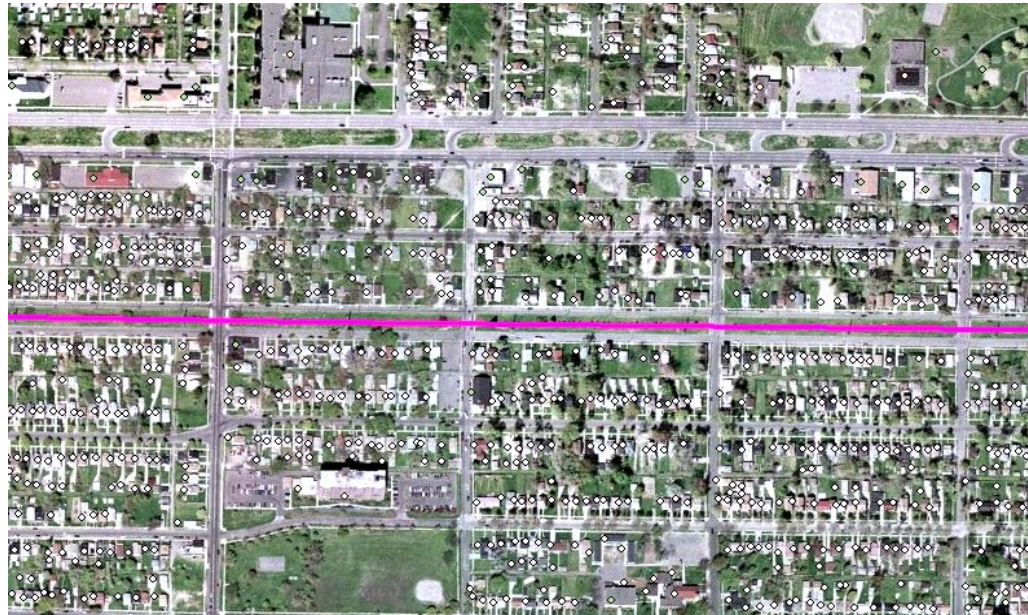
## Safe Neighbor Database

### Management and Communication

Effective management of stakeholder information across an enterprise has been a constant challenge to energy companies especially with ever growing need to do more with less and while continuing to meet regulatory obligations.

Communication with stakeholders and managing stakeholder relationships are integral to good business practice and a positive indicator of progressive corporate culture.

Proper management of and timely access to stakeholder information is critical with regards to emergency response situations, public consultation programs, decision support, project design constraints, and asset accessibility for maintenance programs.



Structure Locations Surrounding Proposed Linear Asset Expansion Project

### Stakeholder Management for the Enterprise

The Safe Neighbor Database is a stand-alone application providing the ability to store, manage, report, integrate, query, and visualize stakeholder information. This application provides a simple and flexible interface for viewing and editing data and is backed by a rich data model capable of managing stakeholder information across the corporation.

Data managed in the Safe Neighbour Database is seamlessly integrated into a variety of core workflows such as: Structures for Class Location analysis; Emergency Response and Evacuation, Parcel ownership for Land access; Reporting on outstanding Commitments, Sensitivity analysis for areas of operations, and Pre-job Safety meetings for Land Agents.

Safe Neighbor is an effective tool for tracking events regarding in-person contact, phone conversations, corporate commitments, specific instructions around land access, and any other special information needed when managing relationships.

Built with today's energy companies in mind, the Safe Neighbor database encompasses a wide range of jurisdictions, accounts for the natural variety of structured (e.g. addresses) and unstructured data (e.g. document attachments), and contains support for more than a half-dozen different land parcel survey systems.

When implemented in your organization the Safe Neighbor Database becomes the single source of stakeholder information for all departments.

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## General Capabilities

Safe Neighbor links stakeholders with their assets such as parcels, structures (e.g. house, cabin, farm building), equipment, and livestock and tracks information about these assets too. The database seamlessly manages the complex many-to-many relationships encountered for land parcels and stakeholders while also maintaining the relationship type for each stakeholder (e.g. tenant, owner, etc.).

The multifaceted aspects of managing the lifecycle of events are fully encapsulated in the Safe Neighbor Database and include crucial auditable information such as event type, contact method, consent type, date, corporate representative, issue discussed, corporate commitment and follow-up requirements, documents provided, and resolution of commitments.

Safe Neighbor simplifies the workflow for data entry and also allows for bulk loading from other systems and data files.

## Support and Training

Integrated Informatics through its BrainCandiii division ([www.braincandiii.com](http://www.braincandiii.com)) provides support and training for the Safe Neighbor Database. Support is provided as part of product maintenance and administrative and administrator training is supplied during implementation and on request.

## Geographic Information System Integration

The data model for Safe Neighbor is designed for ease of integration with a GIS and especially for integration with ESRI ArcGIS.

Integration is accomplished in two distinct manners both of which are transparent to users of the GIS and result in the ability for the Safe Neighbor Database to be used in spatial analysis tasks such as Class Location and dispersion modeling, spatial querying and filtering, mapping of land parcels and structures, and integration with mapping or alignment sheet creation.

The screenshot displays the 'Safe Neighbor' software interface. The main window shows a 'New List' view with a table of events. The table has columns for Event Type, Contact Method, Relationship Type, Consent Type, Survey System Type, Date, and Corporate Representative. An 'Edit Event' dialog box is open, showing fields for Event Type (STAKEHOLDER UPDATE), Date (14/09/2010), Survey System (Dominion Land Survey), Contact Method Type (PHONE), Parcel Relationship Type (LAND OWNER), Consent Type (VERBAL), and Attempt count (3).

Event Type	Contact Method	Relationship Type	Consent Type	Survey System Type	Date	Corporate Representative
STAKEHOLDER UP	PHONE	LAND OWNER	VERBAL	Dominion Land Survey	14/09/2010	
SPECIAL EVENT	PHONE	LAND OWNER	VERBAL	Dominion Land Survey	15/09/2010	
STAKEHOLDER UP	PHONE	LAND OWNER RESIDENT	VERBAL	Ontario Lots and Concessions	15/11/2007	
STAKEHOLDER UP	PHONE	LAND OWNER	EXPRESS	Dominion Land Survey	01/06/2006	
STAKEHOLDER UP	PHONE	RESIDENT RENTER	VERBAL	Dominion Land Survey	24/09/2010	
STAKEHOLDER UP	UNKNOWN	LAND OWNER	UNKNOWN	Ontario Lots and Concessions	11/04/2007	
STAKEHOLDER UP	MAIL	LAND OWNER RESIDENT	EXPRESS	Dominion Land Survey	09/03/2006	
STAKEHOLDER UP	PHONE	LAND OWNER RESIDENT	VERBAL	Dominion Land Survey	12/02/2010	
STAKEHOLDER UP	PHONE	RESIDENT RENTER	VERBAL	Dominion Land Survey	08/09/2010	
STAKEHOLDER UP	PHONE	LAND RENTER	VERBAL	Dominion Land Survey	09/10/2008	
STAKEHOLDER UP	PHONE	LAND OWNER RESIDENT	SIGNATURE	Dominion Land Survey	24/09/2010	
STAKEHOLDER UP	VISIT	LAND RENTER	SIGNATURE	Dominion Land Survey	02/09/2010	
STAKEHOLDER UP	PHONE	LAND RENTER	VERBAL	Dominion Land Survey	15/04/2009	
STAKEHOLDER UP	PHONE	LAND OWNER	VERBAL	Dominion Land Survey	05/05/2006	
STAKEHOLDER UP	PHONE	RESIDENT RENTER	VERBAL	Ontario Lots and Concessions	14/12/2006	
STAKEHOLDER UP	PHONE	LAND OWNER	VERBAL	Ontario Lots and Concessions	20/04/2010	
STAKEHOLDER UP	PHONE	LAND OWNER	VERBAL	Dominion Land Survey	12/05/2009	

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