

Community Support

Empowering the Enterprise End-Users

Deskside Support

Training is essential part of supporting your user community and ensuring that they are able to make the most of the your enterprise GIS implementation; but training is only the starting point for properly outfitting your professionals with the tools to become proficient with GIS.

Just-in-time deskside support is highly advantageous to companies rolling out new technology or introducing workflow enabling tools. GIS systems, applications, and workflow processes continually evolve and improve, and as end-users gain knowledge and familiarity with GIS they challenge their actions and seek ways to continuously improve. Our unique approach to deskside support allows your professionals to increase their effectiveness by working one-on-one with GIS subject matter experts.

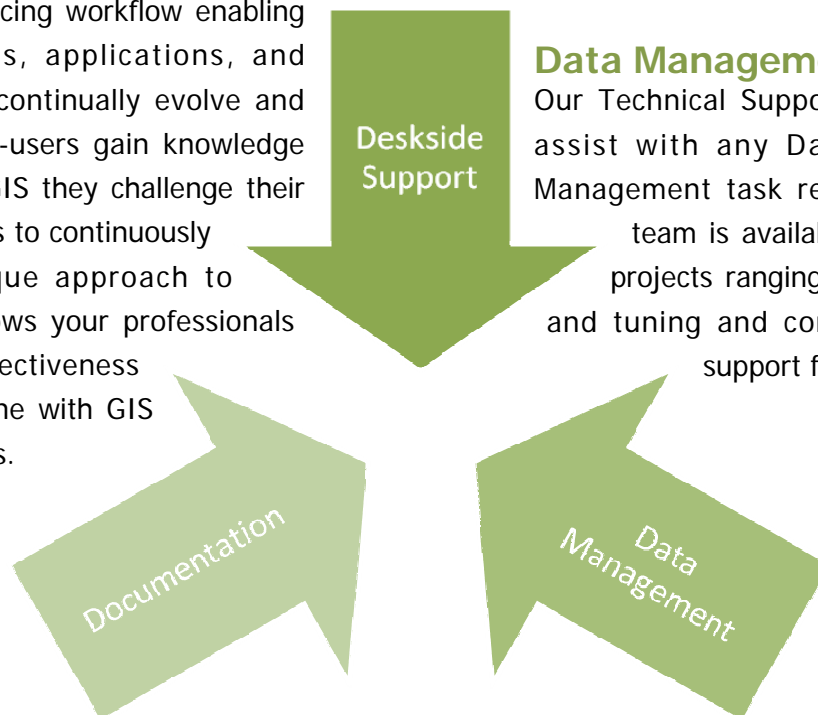
Documentation

Well written and easy to understand documentation — what else is there to say!

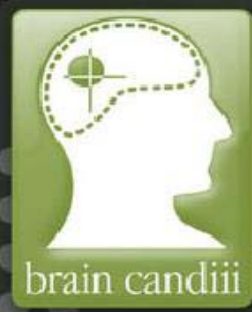
Our technical writing team is available to assist with all documentation needs including technical documentation, help-file authoring, GIS community websites, GIS roll-out and communication plans, and other material development including user guides and client specific, targeted training materials.

Data Management

Our Technical Support team is available to assist with any Data Administration or Management task regardless of scale. Our team is available to work with you on projects ranging from workflow analysis and tuning and configuration services to support for data loading.



BrainCandiii Support is customizable to meet your support needs:
On Site, On Call , Remote Support, Short and Long Term Projects



BRAINCANDIII COURSES

In addition to our existing courses, all are customizable allowing students to work within their familiar GIS and data environment

GIS For the Oil And Gas Industry

This introductory hands on course will allow new students to begin incorporating ArcGIS into their workflow and those students already familiar with ArcGIS to learn new techniques to help make their workflow more efficient.

Spatial Data Management

This course is designed for intermediate/advanced users. It examines the tools available, including Model Builder and Python, for spatial data management at a corporate level within the Oil and Gas industry and discusses good data management strategies.

Editing And Georeferencing

This course covers creating and editing datasets as well as a variety of techniques to georeference datasets to real world coordinates.

Label Management

This course covers everything from simple to advanced techniques that can be used when adding text to your mapping projects. Topics include Labeling, Annotation, and Maplex.

Data Integration Using Linear Referencing

The main goal of this course is to give each student a solid knowledge base on linear referencing , dynamic segmentation, and the use of each in Oil and Gas datasets.

Spatial Analysis Using Raster Techniques

This course gives students the ability to incorporate the broad range of spatial modeling and analysis tools found in the ESRI Spatial Analyst extension for ArcGIS. This course teaches the students to make the most of raster based dataset resources.

Where's My Data?

This course is a 100% customized course that familiarizes students with your organizations data resources, ensuring that they are able to incorporate them into their workflow.

Our diverse experience and exposure in the Oil and Gas Industry makes our training **realistic, relevant, and of value** to your organization.

#2, 1204 3rd Street SE • Calgary, AB • T2G 2S9 • 403.630.7574